

Liza Gimongala Named this Quarter's DAISY Award Honoree

Liza Gimongala, RN, Lyman 1, was named the DAISY Award winner for this quarter. The DAISY Award celebrates the extraordinary compassion nurses provide their patients, families and peers every day.

Story continues page 8



Outpatient Team Earns Gaylord Cup

Congratulations to our outpatient team!

We're thrilled to celebrate the achievements of our Gaylord outpatient team, whose hard work has led to several impressive milestones:

Voted Best PT: For the ninth year, the team has been recognized by the public in the Record-Journal Reader's Choice Awards, winning first place for Best Physical Therapy. This is a tremendous honor and a testament to their dedication.

Consistent Growth: For seven consecutive weeks, the team has exceeded their budgeted visit goals, demonstrating remarkable creativity and resilience, especially amid staffing challenges. Many of our clinics have shown positive growth throughout the year.

Outstanding Patient Satisfaction: Most importantly, our outpatient team maintains a 90% patient satisfaction rating, with some areas scoring even higher. This level of satisfaction reflects Gaylord's commitment to excellence and sets a high standard for us all.

More on next page

FYI

Our Values are

Integrity

Compassion

Accountability

Respect

Excellence

FYI DEADLINE

The deadline for the next FYI is Friday, November 8.

Email: publicrelations@gaylord.org

HUMAN RESOURCES UPDATES

Benefit Holiday on October 31

There will be no benefit deductions in today's paycheck (Oct 31) due to there being three pay periods in October.

DRESS UP AND JOIN THE FUN!

Halloween PARADE

Thursday, October 31
12:15 p.m.
Inpatient Gym
Followed by treats in the Brooker Lecture Hall

Gaylord Specialty Healthcare

Gaylord Cup Honorees, cont.

Pictured from left to right starting at the top:
Wallingford Outpatient PT
Cheshire PT
Madison PT
Wallingford Med Services
North Haven PT
Cromwell PT
Psychology Outpatient



New hair care for all hair types

Healing is a journey that impacts not only the body but also the mind and spirit. Maintaining a positive self-image can play a significant role in this process; as the saying goes, “when you look good, you feel good.”

We’re proud to announce that Gaylord is now offering a wider range of haircare products suitable for all hair types, available upon request. Our patients come from all walks of life, and we recognize that no one product fits all—a beautiful reminder of the diversity within our community.

At Gaylord, we’re committed to meeting each patient’s unique needs, right down to the details. Please help us share these new options with our patients and continue to show them that Gaylord truly believes: healing happens best when care is personal.

Products available by request, please call the storeroom.



Inclusion is Beautiful.



Near Misses:

Heroic Efforts From Our Safety-Minded Staff

A near miss is an event that might have resulted in harm but the problem did not reach the patient because of timely intervention by our amazing staff.

The Safety Coaches have selected the Near Miss submitted in August by **Alyssa Battick** from Milne 1 to celebrate. A patient was being monitored via Telesitter when they got up and walked out of the room. The Telesitter called the nurses station and staff were able to redirect the patient before exiting the building.

Alyssa used her CHAMP tool: **Attention to Detail** and raised concern after the incident, that the alarm was not activated. The supervisor followed up and re-educated staff, emphasizing that the STAT alarm not only prevents falls, but is the most effective tool when immediate assistance is needed.

Thank you Alyssa for preventing potential harm to a patient.



The Quality and Safety Department would like to thank the following staff for submitting Near Misses in August:

- Alyssa Battick
- Alyssa Rotman
- Jamie Cassidy (2)
- Sarah Carpenter
- Keri Saxton (2)
- Natalie Vaughan
- Ryan Collette (2)

Thank you for Speaking up for Safety!



Empowering Leadership: Gaylord Leaders Excel with Dale Carnegie Training

Gaylord leaders across many disciplines recently completed Dale Carnegie's Leadership Training for Managers Program. Participants included managers and supervisors new to their roles and seasoned managers and supervisors seeking personal and professional development. The positive outcomes are already evident, with leaders immediately implementing what they have learned!

Special congratulations to: Leigh Golembiewski for winning the peer-nominated Dynamic Leader Award, showcasing her capabilities as a leader; Bill Neidel for winning the peer-nominated Human Relations Award, embodying Dale Carnegie's Human Principles; and Jill Hellstrand and Bob Hall for the Reporting Award!

Known for its transformative impact, the three-day program provided managers with insights into key aspects of contemporary leadership practices, including communication, strategic thinking, and positive workplace culture. Participants actively engaged in the program, contributing their perspectives and strengthening the collaborative spirit within the organization's leadership team.

This initiative underscores Gaylord's dedication to fostering a culture of continuous improvement, investing in the training and development of our management team, and supporting effective leadership principles that ultimately translate into exceptional patient care, outcomes and staff satisfaction.

Pictured right:
Dale Carnegie's Leadership Training Attendees:
Sue Stango, Amy Benoit, Jackie Magnuszewski, Gilbert Colon, Leigh Golembiewski, Tim Polaske, Sonnia Belcourt, Jen Salamone, Jill Hellstrand, Bob Hall, Dorothy Orlowski, Caitlin Boland, Bill Harpin, Joy Savulak, Tammy Little, John Mace, Kelley Breyer, Joe Jannetto, Bill Neidel, and Marci Brassard

Kudos to our outstanding management team for their commitment to always #ThinkPossible!



Gaylord Gives
Building the Future **Together**

Gaylord Gives, Gaylord's Employee Giving Campaign invites staff to make a difference in their workplace. Our team is committed to driving Gaylord forward and creating an impact every day. This year's campaign kicks off on October 31. Check out pages 17-20 to learn more.

Employee Flu Vaccine Program



Our Mandatory Employee Influenza Vaccine Program kicked off on Monday, October 14, 2024.

Gaylord Hospital is partnering with Griffin Hospital to facilitate employee flu vaccine clinics this year at our Wallingford campus and all off sites. High dose flu vaccines will also be available for those 65 and older. Infection Prevention will not be administering any flu vaccines as

Griffin Hospital will accept all insurances including Medicaid and Husky.

Please note you can also choose to receive your influenza vaccine at your local retail pharmacy or through your medical provider and then submit your documentation following the steps below:

1. Attach to a cover sheet, attached on last page of FYI. Sending over without a cover may cause delay in getting you marked off non-compliant list.
2. Write legibly.
3. Send over electronically to the fluvaccine@gaylord.org email-you can ask your department supervisor to assist with this if needed.
4. Do not just leave documentation on Stephanie Wallace or Sonnia Belcourt's desk as your documentation may get lost or we need to reach your with questions.

2024 Flu Vaccine Schedule

Day of the week	Date	Time	Location
Monday	10/14	6 am-11am	Brooker Lecture Hall-Gaylord
Thursday	10/17	2 pm-5 pm	Brooker Lecture Hall-Gaylord
Monday	10/21	12 pm-2 pm	North Haven
Tuesday	10/22	12 pm-1 pm	Cheshire
Tuesday	10/22	2 pm- 3 pm	Cromwell
Wednesday	10/23	10 am-12 pm	Brooker Lecture Hall-Gaylord
Thursday	10/24	12 pm-1 pm	Madison
Friday	10/25	6 am-11 am	Brooker Lecture Hall-Gaylord
Thursday	10/31	2 pm-5 pm	Brooker Lecture Hall-Gaylord
Friday	11/8	10 am-12 pm	Brooker Lecture Hall-Gaylord
Tuesday	11/12	8 am-12 pm	Brooker Lecture Hall-Gaylord- LAST DAY of FLU CLINICS

The last day for submission of any flu vaccine documentation will be
Friday, November 15, 2024
 See last page for cover sheet.

SCHEDULING FLU APPOINTMENTS

In order to facilitate the smooth operation of the flu clinics please carefully read and follow steps below

1) Schedule your appointment by clicking on the link below

<https://outlook.office365.com/owa/calendar/GaylordFluVaccineClinic@griffinhealth.org/bookings/>

1. Select a flu clinic nurse from the top
2. Select a date
3. Select a time
4. Add your name and email address
5. Add other data to remaining fields
6. Hit BOOK at the bottom
7. You'll receive a confirmation email and option to add to your calendar

2) Prior to your appointment

1. Make a copy of your insurance card-front and back
2. Make a copy of your driver's license or state issued picture ID-front and back
3. If you have access to flu consent form-complete prior to your appointment. **WRITE THE NAME OF THE DEPARTMENT YOU WORK IN AT THE TOP OF THE FORM.**

3) Once arriving at your scheduled appointment

1. Check in with nurse
2. Hand copies of your insurance card and driver's license or state issued picture ID
3. Hand your completed flu consent form otherwise complete one in the moment- **WRITE THE NAME OF THE DEPARTMENT YOU WORK IN AT THE TOP OF THE FORM.**

4) After receiving your flu vaccine

1. Nurse will sign your triplicate flu consent form and keep yellow copy
2. Take a picture of the signed flu consent form- the top white copy. This will be your access to a copy of your flu documentation if you should loose actual form
3. Hand white copy of triplicate flu consent form to Gaylord employee stationed near entrance/exit
4. You keep the pink copy of the flu consent form



Did you know...

Shred bins are not for recycling paper but only for destroying any documents that are confidential in nature or containing PHI (protected health information).

DO NOT throw garbage, magazines, or papers that do not have confidential information on them in the shred bin.



2-200.10 SUBJECT: HIPAA Disposal of Confidential Documents and Protected Health Information



Be Innovative.
Think Possible.



Share your
innovative
ideas with us.

Scan the QR code or
email innovation@gaylord.org

Jeans for Charity: Friday, November 1st



The featured organization is:

CT Breast Health Initiative

[Click here to learn more.](#)

Employees need a Jeans for Charity sticker or button to indicate their participation.

Stickers can be purchased for \$2 in the cafeteria, Jackson Java, Human Resources, Jackson 2 outpatient, North Haven, Cheshire, Cromwell and Madison.

2025 Benefit Open Enrollment Deadline Nov. 6



It's that time of year again!
Open Enrollment for 2025
Gaylord benefits have begun
and will continue until

Wednesday, November 6.

During this period, employees will be able to change their coverage, cancel coverage and add or remove dependents. This goes for medical, health savings accounts, dental, flexible spending accounts and any voluntary benefits.

If you won't be making changes to your coverage this year, then there's nothing that you need to do.

For more information, contact Human Resources at extension 2824.

THIS IS THE TIME TO:

- Change your coverage
- Cancel coverage
- Add or remove dependents

**Medical
Dental
HSA & FSA
Voluntary Benefits**

November	December	January 2025	February 2025
COPD Awareness Month	Blood Drive November 11	Happy New Year December 3	American Heart Month
National Assistive Tech Month	Veterans Day November 11	Jeans for Charity December 6, 20	National Therapeutic Rec Month
National Radiologic Tech Week	Lighting Hope, Lighting of the Courtyards November 21		Patient Recognition Week
National Nurse Practitioner Week	Happy Thanksgiving November 28		Cardiac Rehab Week
Jeans for Charity November 1, 15, 29			
Employee Meeting November 6			

Employee Meeting

WEDNESDAY
NOV 6

12:10PM
ZOOM
and
BROOKER
LECTURE
HALL

Check your
email for
Zoom link
information.



American
Red Cross

BLOOD DRIVE

Sponsored



MONDAY
NOV. 11

9 AM - 3 PM
BROOKER BUILDING

To schedule an appointment call: (1-800-733-2767)
or visit: redcrossblood.org-enter Gaylord

February

National Heart Month

March

National Nutrition Month

Brain Injury Awareness Month

April

Occupational Therapy Month

May

National Nurses' Week

National Hospital Week

June

Gaylord Gauntlet 5k
June 14

DAISY Award Honoree, continued

"Liza is a passionate, caring, and hardworking RN who has been at Gaylord for over 22 years. She is always willing to help her coworkers and does so with a smile and a positive attitude. Whether bringing patients to and from therapy, assisting a team member, or answering questions, she always gives her patients the best and most compassionate care. She is a role model I look up to. One can describe Liza as exuding happiness and a daily ray of sunshine!" said one peer.

Another coworker shared that Liza is one of the best nurses she knows. When she was a new registered nurse, she recalled that her first few shifts off of orientation were busy and challenging. One night, in particular, she had a patient who became septic and very ill. The coworker was in the room with the patient for a long time. Liza, without even asking, took care of her other patients. She changed the bed linens and performed wound care. The new nurse was so grateful—she shared that when she thanked Liza and offered to take over for her, Liza answered in her usual manner, saying, "I've got it, mama! Go take care of your med pass."

Her patients love her... we all love her...
she is the true meaning of a DAISY nurse!

The coworker also shared that she recently saw a post on social media about being a "multi-purpose nurse," willing to help with anything and everything. "Liza is definitely that type of nurse! To top it off, she bakes delicious treats for our nursing unit almost daily! Her patients love her for her compassionate, expert-level care and we all love her because she is like our work mom. Liza is one of the most dependable people on our floor and is so, so, so deserving of this award! She is the true meaning of a DAISY nurse! Everything is done with a smile and she would never in a million years expect recognition for it—she is just caring for her patients and US! "

"We learn from Liza every day, and she is a great role model for all nurses!"



Congratulations



The DAISY Award®

FOR EXTRAORDINARY NURSES

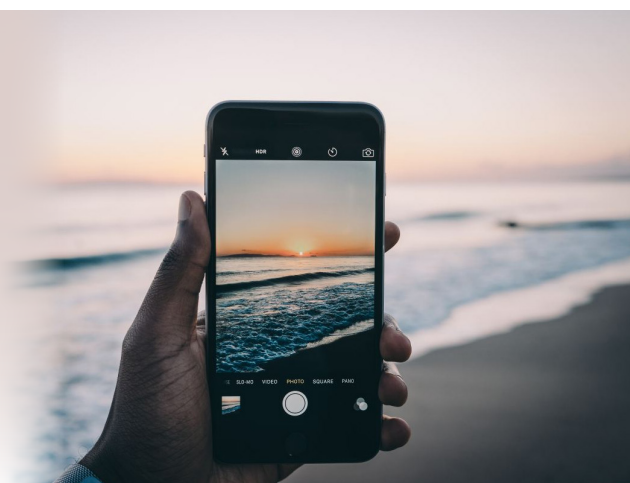
HONORING NURSES INTERNATIONALLY
IN MEMORY OF J. PATRICK BARNES



Liza Gimongala, RN
Lyman 1

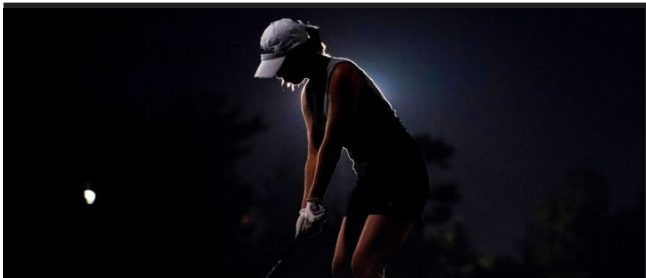
Did you know Gaylord holds a weekly 'Photo of the Week' contest on the intranet homepage?

Share your amazing photos with us and your photo may be chosen for display on the intranet homepage for one week for all to see. Please email photo entries to publicrelations@gaylord.org with your name, department, title and brief description of the photo.





Gaylord In The News



The New York Times

Our very own Corey Podbielski's exper'tees' preventing golf injuries is featured in the New York Times!



Way to drive home the message, Corey!

[Read the full article here:](#)

Kelly McDermott won't let her need of a new kidney stop her from staying active

Our former Gaylord Hospital patient, current outpatient and active Sports Association participant Kelly McDermott shares her journey and determination on News8, along with a feature from her therapist, Eric Lagoy (as well as a cameo appearance from Ingrid Marschner) .

[Watch on News8:](#)



On Fox 61 last week: "Patient to Practioner"



A former patient, Karen Buddoo, came here on a vent after being locked in her body for months because of Guillain-Barré Syndrome.

Today, her mom, Georgette Alamo is an evening nurse here at Gaylord ... and Karen is now a Gaylord PCT who is taking her prerequisites to become a nurse.

Watch Karen, Georgette, Alfea Beausejour, Tammy Maher, and Dr. Rosenblum (with a throw-back cameo from Heidi Becker) help her share her story: [Check out her full story here](#)

Congratulations to our staff who have been recognized for **EXCELLENCE** by patients

.....
FY24 Quarter 4 July - Sept 2024

Source: Survey Monkey, Press Ganey, Patient Experience Rounding

Agility Services

Tim Casey

Food & Nutrition Services

Brenda Paluszewski

Claudia Torres

Gabriel Pacheco

Inpatient Therapy Services

Amy Grindle

Brandon Musto

Emily Meise

Jaime Cassidy

Jessica Decoteau

Kaitlin Brosnihan

Kaitlyn Rudolf

Kristina Paolino

Mary Ellen Santucci

Sara Carpenter

Stephanie Zanzvetor

Victoria De La Rosa

Nursing Services

Andrew Rae

Arathy George

Beverly Teixeira

Danielle Joy

Jada Kelly

James Nassar

Jessica Cunningham

Jorge Cuatlatoa-Martinez

Joshua Martowski

Karolina D'Angelo

Kim Crawford

Kyra Connolly

Madison Cubberly

Mario D'Amore

Mary Ann St. Martin

Melanie Cusano

Melissa Granata

Mildred Pridgen

Mohandas Orenca

Monica Fernandez

Nicoasha Frazier

Ryan Rustek

Susanna Bennett

Syreena Melendez

Teresa Moryl

Zulie Mendez

Outpatient Therapy Services

Abigail Tubis, North Haven

Andrew Thane, North Haven

Becky Juliano, North Haven

Bill Russo, North Haven

Brian Reis, Cromwell

Carrie Belcourt, Wallingford

Corey Podbielski, Madison

Dea Muslli, Cromwell

Eddie Pomales, Cromwell

Eric Lagoy, Cheshire

Garrett Linske, Madison

Hannah Cox, Wallingford

Jadean Hoff, North Haven

Kayla Trobec, Cheshire

Kellie Stewart, North Haven

Kelsey Cогnetta, North Haven

Kiersty Neeman, Wallingford

Kimberly Levesque, Cheshire

Mark Wojda, North Haven

Matthew Scavo, North Haven

Michael Velasquez, North Haven

Morgan Raymond, North Haven

Nicole Frey, Cheshire

Rebecca Kalber, North Haven

Shannon Masella, Wallingford

Shari Mayerson, North Haven

Stephanie Belanger, Cromwell

Sue Goldstein, North Haven

Taylor Devine, North Haven

Physician Services

Dr. Alex

Dr. Aro

Dr. Kaplan

Dr. Sicklick

Dr. Wright

Mark Powers

Psychology

Chaplain Vince Gierer

Therapeutic Recreation

Alexxandra Niss

Chris Mallinson

Tyler Rogers

Volunteers

Phillip King



Holiday Craft Fair

December 5 • Jackson Lobby • 9 am - 5 pm

COAT DRIVE

OCTOBER 28 - NOVEMBER 11

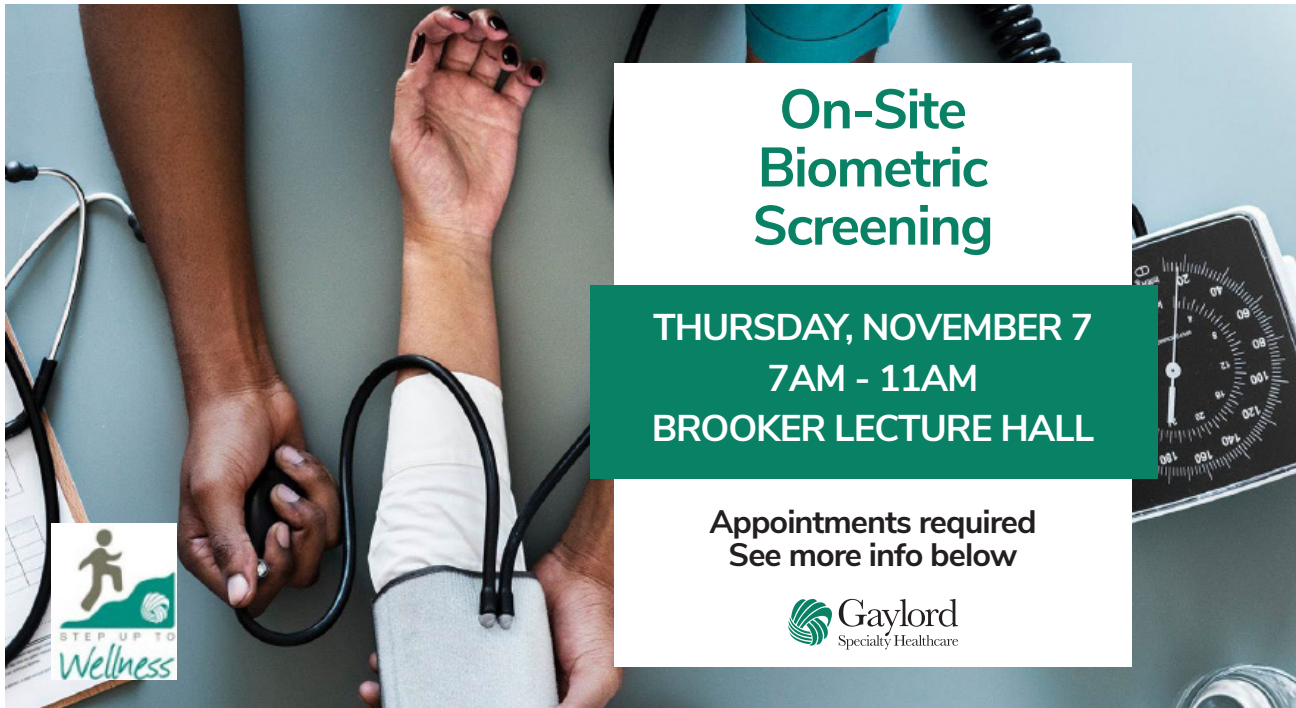
To support
Master's Manna of Wallingford

Clean, gently used coats.
All sizes.

Collection bins located in
Jackson and Milne lobbies as
well as off-site clinics.

Any questions contact Cammy at
cnigro@gaylord.org





Please join us for our last onsite biometric screening on Thursday, November 7 from 7am to 11am. This event is your opportunity to help you achieve your preferred premium in the Step Up To Wellness Program. If you cannot make this onsite screening, we will have additional onsite biometric screenings later in the year.

Gaylord Specialty Healthcare takes your health seriously. Metabolic syndrome is a cluster of conditions that occur together, increasing your risk of heart disease, stroke and type 2 diabetes. These conditions include increased blood pressure, high blood sugar, excess body fat around the waist, and abnormal cholesterol or triglyceride levels. This condition is increasingly common, and up to one-third of U.S. adults have it.

Making lifestyle changes can delay or even prevent the development of serious health problems. Which is why we always incorporate these additional measures into our wellness program. To earn points towards your Step Up to Wellness Program, you will meet 3 out of 5 biometric outcomes. If you do not meet the 3 out of 5 biometric outcomes, you have the alternative opportunity to participate in 3 health coaching sessions before 11/30/24 to achieve the requirement.

Thursday, November 7, 2024

7am – 11am

Brooker Lecture Hall

*** Appointment Required ***

*Screenings are open to all Gaylord employees as well as Spouses with Cigna medical coverage.

Continued on next page

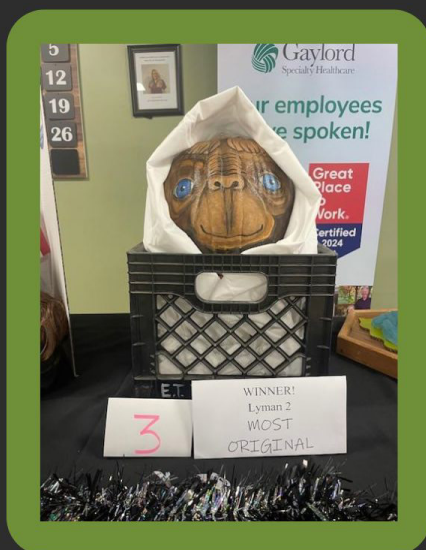
The 15 minute biometric screening appointment will include:

- Blood Pressure
- Glucose – Fasting or Non-Fasting. Fasting is not required but is recommended. If fasting, do not eat or drink anything except water (do not drink coffee) for 8 to 12 hours before your appointment.
- Waist Circumference/ Body Mass Index
- Triglyceride
- HDL Cholesterol

Participant Registration

- [Click here](#) for video tutorial of Participant Registration. You will need to set up an account and answer a few questions before scheduling an appointment. **Please note: If you already have an account through [my.questforhealth.com](#), you may need to use another email address to set up an account with the new Gaylord/Cigna partnership. This account will not affect a personal account that you may have with Quest.**
- **Reg Key: Gaylord2024**
- Scheduling by Phone: If you are unable to schedule online, you can contact the Health & Wellness Service Center at 877-304-7055 to schedule an appointment.

PUMPKIN CONTEST WINNERS



THANK YOU TO EVERYONE WHO PARTICIPATED!

NATIONAL RADIOLOGIC TECHNOLOGY WEEK
NOV. 3-9, 2024

LET'S CELEBRATE WITH CAKE!

THURSDAY, NOV 7
2 PM
RADIOLOGY SUITE

Check out the new
rooms and enjoy
some cake!



ALWAYS ON THE FRONT LINE OF HEALTH CARE

IT'S TIME FOR US TO **BE SEEN**



Special thanks to our
amazing Radiology techs!



PLEASE JOIN US FOR THE
FIRST ANNUAL

Lighting Hope

AT GAYLORD

.....
MONDAY, NOVEMBER

.....
2024 25 3:30-
5:30 pm
.....

Gaylord Hospital
50 Gaylord Farm Road
Wallingford, CT 06492

**Kindly RSVP by November 18 to Katelyn Muolo at
(203) 741-3454 or kmuolo@gaylord.org**

Join us as we illuminate our outdoor courtyards and bring hope and joy to patients recovering at Gaylord Hospital. Thanks to a generous donation from our community partner, Amazon, we'll spread the light and the magic of the season, together. Light refreshments will be served.





GaylordGives
Building the Future **Together**

What does my gift benefit? **You choose!**



Gaylord Fund

The **Gaylord Fund** is an unrestricted fund that supports the greatest needs throughout the year. In 2023, more than half of employees giving dollars to The Gaylord Fund supported professional development services and wellness initiatives for staff.

Special Needs Fund

The Goff Memorial **Special Needs Fund** is available to any Gaylord patient in need of financial assistance for their current medical situation and is able to demonstrate the inability to pay. Covered items include durable medical equipment not covered by insurance, certain household expenses, Aquasize classes in the therapeutic pool, clothing, meals and transportation.

New Technology

Employee Giving dollars for **New Technology** provide funding to modernize and upgrade equipment throughout the organization to benefit both inpatients and outpatients, keeping Gaylord at the forefront of rehabilitation medicine and complex medical care.



Scan this QR code to learn more
or to make a gift.



GaylordGives
Building the Future **Together**

En qué beneficia mi regalo? **Tu eliges**



Fonda Gaylord

El **Fondo Gaylord** es un fondo sin restricciones que respalda las mayores necesidades durante todo el año. En 2023, más de la mitad de los empleados que donaron dólares al Fondo Gaylord apoyaron el servicios de desarrollo profesional y iniciativas de bienestar para el personal.

Fund Fondo de Necesidades Especiales

El **Fondo de Necesidades Especiales** de Goff Memorial está disponible para cualquier paciente de Gaylord que necesite asistencia financiera para su situación médica actual y pueda demostrar su incapacidad de pago. Los artículos cubiertos incluyen equipo médico duradero no cubierto por el seguro, ciertos gastos del hogar, clases de Aquasize en la piscina terapéutica, ropa, comidas y transporte.

Nueva Tecnología

Los dólares de donaciones de empleados para **nuevas tecnologías** brindan fondos para modernizar y mejorar los equipos en toda la organización para beneficiar tanto a los pacientes hospitalizados como ambulatorios, manteniendo a Gaylord a la vanguardia de la medicina de rehabilitación y la atención médica compleja.



Escanee este código QR para obtener más información o para hacer un regalo.



Gaylord Gives

Building the Future **Together**

WHY GIVE?

Employee giving is a powerful statement to our patients and the community that we believe in Gaylord’s mission and are united in our commitment to provide world-class patient care. Every gift, regardless of amount, is important in helping our patients reclaim their lives!

EMPLOYEE INFORMATION (Please print)

Name _____ Department _____

Address _____ Work Phone _____

City _____ State _____ Zip _____ Location/Floor _____

AMOUNT OF GIFT*

- \$40.00 per pay period (\$1,040)
- \$19.02 per pay period (\$494.52)
- \$10.00 per pay period (\$260)
- \$5.00 per pay period (\$130)
- \$3.00 per pay period (\$78)
- \$2.00 per pay period (\$52)
- Other \$ _____

**Payroll deduction will continue until you initiate a new level or terminate your deduction with the Development Office.*

GIFT DESIGNATION

- Gaylord Fund
- Special Needs Fund
- New Technology

METHOD OF PAYMENT

- Payroll deduction (Please check desired amount above)
- My check/cash is enclosed \$ _____ (Make checks payable to Gaylord Hospital)
- Please charge my gift of \$ _____ to my:
 - Mastercard
 - Discover
 - Visa
 - American Express



Scan this QR code to learn more or to make a gift.

CC# _____ Exp. Date ____/____/____ CVV Code _____

(Three digit code on back of card)

Signature _____

Questions? Email Katelyn Muolo at kmuolo@gaylord.org or ext. 3454



Gaylord Gives

Building the Future **Together**

¿POR QUÉ DAR?

Las donaciones de los empleados son una poderosa declaración para nuestros pacientes y la comunidad de que creemos en la misión de Gaylord y estamos unidos en nuestro compromiso de brindar atención al paciente de clase mundial. ¡Cada donación, independientemente del monto, es importante para ayudar a nuestros pacientes a recuperar sus vidas!

INFORMACIÓN DEL EMPLEADO (Por favor imprima)

Nombre _____ Departamento _____

Dirección _____ Teléfono del trabajo _____

Ciudad _____ Estado _____ Código postal _____ Ubicación/Piso _____

CANTIDAD DE REGALO*

- \$40.00 por periodo de pago (\$1,040)
- \$19.02 por periodo de pago (\$494.52)
- \$10.00 por periodo de pago (\$260)
- \$5.00 por periodo de pago (\$130)
- \$3.00 por periodo de pago (\$78)
- \$2.00 por periodo de pago (\$52)
- otro \$ _____

**La deducción de nómina continuará hasta que inicie un nuevo nivel o finalice su deducción con la Oficina de Desarrollo.*

DESIGNACIÓN DE REGALO

- Fondo Gaylord
- Fondo de Necesidades Especiales
- Nueva tecnología



Escanee este código QR para obtener más información o para hacer un regalo.

FORMA DE PAGO

- Deducción de nómina (marque la cantidad deseada arriba)
- Mi cheque/ executive esta' adjunto \$ _____ (Haga los cheques a nombre de Gaylord Hospital)
- Por favor carga mi regalo de \$ _____ para mi:
 - Mastercard
 - Discover
 - Visa
 - American Express

CC# _____ Fecha de caducidad ____/____/____ Codigo _____
(Three digit code on back of card) (código de tres dígitos)

CVV _____

¿Preguntas? Envíe un correo electrónico Katelyn Muolo a kmuolo@gaylord.org o ext. 3454



Refer A Friend

Employee Referral Bonus Program



Helping fill jobs is **ALL** our job. **Get paid to help.**

***REFERRAL BONUS**

POSITION

\$2,000 Clinical/Staff Pharmacist

\$2,000 RN

\$2,000 Respiratory Therapist

\$2,000 PT

\$1,500 LPN

\$1,000 PCT

\$1,000 Intake Rep

\$500 EVS or F&N

***For program details and payout schedules, contact HR.**



November Safety Habit:
Communicate Clearly
 using Phonetic & Numeric
 Clarification



Communicate Clearly

- ◆ **What should we do?**
 - Ensure that we hear things correctly and understand things accurately
- ◆ **Why should we do this?**
 - To prevent wrong assumptions and misunderstandings that could cause us to make wrong decisions
- ◆ **Error Prevention Tools**
 - Phonetic & Numeric Clarifications

‘Communication’ is not what you say, it’s what they hear.

Phonetic clarification

is good practice for clear communication thus preventing errors with sound alike words. It is critical that we use phonetic clarification when we are communicating important information. When communicating verbally say the letter and follow it with a word that begins with the letter.

Example of using phonetic clarification:
 say the name, then spell the name by saying the letter and the phonetic clarification for that letter.

Phonetic Alphabet

A	Alpha	J	Juliet	S	Sierra
B	Bravo	K	Kilo	T	Tango
C	Charlie	L	Lima	U	Uniform
D	Delta	M	Mike	V	Victor
E	Echo	N	November	W	Whiskey
F	Foxtrot	O	Oscar	X	X-Ray
G	Golf	P	Papa	Y	Yankee
H	Hotel	Q	Quebec	Z	Zulu
I	India	R	Romeo		

Numeric clarification

is just as important as phonetic clarification in preventing miscommunication. Use of numeric clarification aides in correct reporting of lab values or ensuring the correct dose of a patient’s medication. It’s important that health care workers are on the same page, and so we use phonetic and numeric clarification to best deliver patient information.

Example of Numeric Clarification:

For 15 say “15, that’s one-five”

For 50 say “50, that’s five-zero”

For 0.9 say “0.9, that’s zero-point-nine”

For 3-4 say “the range of three to four”



Questions about CHAMP?

Ask a Safety Coach. Talk to a staff members wearing the Safety Coach button.

Fiducius
A Better Kind of Benefit



Gaylord
Specialty Healthcare

Fiducius Student Loan Financial Planning Benefit

Gaylord Specialty Healthcare has covered the administrative cost of the Fiducius platform to encourage employees to start taking control of their student loans with the guidance and assistance offered by Fiducius.



Begin today by completing the short online assessment.



<https://gaylord.myfiducius.com/login>



STAY ON TOP OF YOUR HEALTH.

There's still time to get rewarded for healthy activities.

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It's never too late to get healthy. Or to get rewarded for it. The Gaylord employee Step up to Wellness program rewards you for completing specific healthy actions like the Cigna health assessment, a biometric screening, annual physical exam, and tobacco non-smoker attestation.

To be eligible to earn a premium reduction, the Step up to Wellness action goals must be completed by November 30, 2024.

Get started today. Visit [MyCigna.com](https://www.mycigna.com) → Wellness → View All Incentives to see the required activities you need to complete to earn your rewards.

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Flu Documentation Cover Sheet

If you are submitting proof of flu vaccination documentation **NOT** received at Gaylord please complete this cover sheet and submit with your flu documentation.

PLEASE PRINT CLEARLY:

Name of employee -

Position-

Department-

Name of supervisor-

Date flu vaccine received-

Date flu documentation submitted-

After completing this cover sheet, submit it along with flu documentation provided by your provider via email by scanning forms to: FluVaccine@gaylord.org

Please make sure all your submitted documentation is legible and if submitting electronically that it be in **JPEG or PDF only otherwise it will not be accepted.**

Please contact me with any questions.

Thank you,
Sonia Belcourt BSN, RN, CIC
Manager, Infection Prevention

Revised 9/5/2023, 8/13/2024,