Welcome Dr. Michael Ivy!

Q&A with Gaylord's New Chief Medical Officer



FYI had the opportunity to talk with new CMO Mike Ivy, MD, FACS, FCCM, who shared his insights and vision for Gaylord's journey ahead.

FYI: Welcome to Gaylord; we're so glad to have you on our team!

Dr. Ivy: Thank you, I'm thrilled to be a part of it.

FYI: Can you tell us a bit about your background and experience?

Dr. lvy: Certainly. I've spent a total of almost 20 years within the Yale-New Haven Health System in a number of roles ranging from Chief of Trauma at Bridgeport Hospital, VP of Performance and Risk Management, and Chief Medical Officer. I even spent a year as Interim President and CEO of Bridgeport Hospital and three years as Associate Director of Surgery at Hartford Hospital.

FYI: What motivated you to join Gaylord after a long, successful career in a renowned system like Yale-New Haven?

Dr. lvy: Early in my career as a trauma surgeon, I regularly referred patients to Gaylord because I saw how many of my patients made remarkable recoveries there.

One day, I was invited to take a tour of Gaylord Hospital. Seeing the facility and the services left me in complete awe. It was a "wow" moment. The patient-first mindset really aligned with my values. It left such a good impression that I knew I would love to join this team at some point in my career.

Gaylord's reputation is very well-deserved. It's such a critical part of our state's healthcare system, and I think all of the acute care hospitals across Connecticut really appreciate the value - and the quality - that Gaylord offers.

FYI: What do you hope to achieve in your first 90 days?

Dr. Ivy: Well, first, I hope to meet everyone at Gaylord!

I look forward to establishing relationships with our front-line staff providing care. Making sure that staff feel connected, heard, and valued for their work is very important. Decreasing risk and improving quality care really comes down to good communication with our employees; they are the ones who best know how things can be improved. I also want to further strengthen our relationships with the acute care hospitals who refer to us.

Continued on page 5

Our Values are

ntegrity

Compassion

 Δ ccountability

Respect

xcellence

FYI DEADLINE

The deadline for the next FYI is Friday, March 15.

Email: publicrelations@gaylord.org

Our mission is to enhance health, maximize function and transform lives.

Pete Grevelding Promoted to Chief Operating Officer



Gaylord is happy to announce that **Pete Grevelding** will be assuming the role of **Chief Operating Officer.** In addition to the departments he currently manages, he will assume senior leader oversight of Facilities and Food and Nutrition. Pete has proven himself over the last 20 years to be someone who knows how to manage and drive operational excellence. He will be focusing on internal operations, improving our delivery of care and interdisciplinary collaboration to augment the evidenced-based care we provide to patients. He will also continue to work collaboratively with key leaders to optimize our patient outcomes, getting our patients to the right level of care at the right time in their recovery journey. Healthcare is getting more complex by the day. Gaylord needs to be sure to stay ahead of the curve so we can maintain our well-deserved reputation for

being the provider of choice! Please congratulate Pete on this well-deserved promotion.

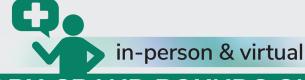
Expanse Pharmacy Team Awarded Gaylord Cup



Antibiotic Stewardship program.

Congratulations to the Expanse Pharmacy Team, includes members from Pharmacy and IT on being awarded The Gaylord Cup. They has been working hard with the Expanse Transition team for the last 18 months. The entire drug formulary was redone in preparation for the implementation. Every order set was rewritten and new rules to clarify medication delivery times were inserted. Since Go Live, the Pharmacy has worked closely with the medical staff on order entry and Electronic Prescription services.

Lastly, the pharmacy staff have spent countless hours with Meditech and Huron consultants to translate over our





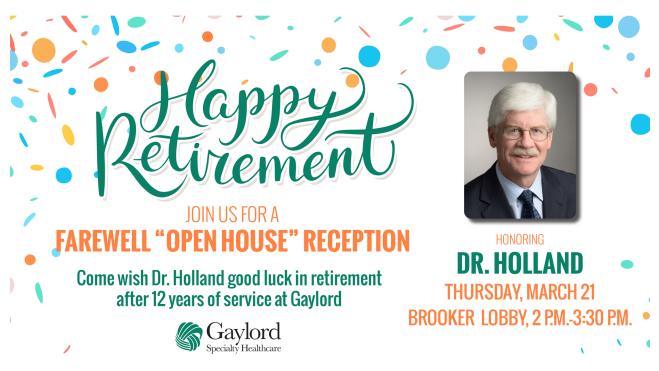
DPH GRAND ROUNDS ON MRDOS

Thursday, March 7, 2024
12pm-1pm
Brooker Lecture Hall*
(*seating limited, sign up required on Healthstream)
or Zoom

The Connecticut Department of Health (DPH) will discuss how Carbapenemresistant Enterobacterales (CRE) are a serious threat to public health. Infections with CRE are difficult to treat and have been associated with mortality rates of up to 50% for hospitalized patients.

For more information visit the intranet homepage/PULSE









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REGISTER TODAY

www.gaylordgauntlet.org

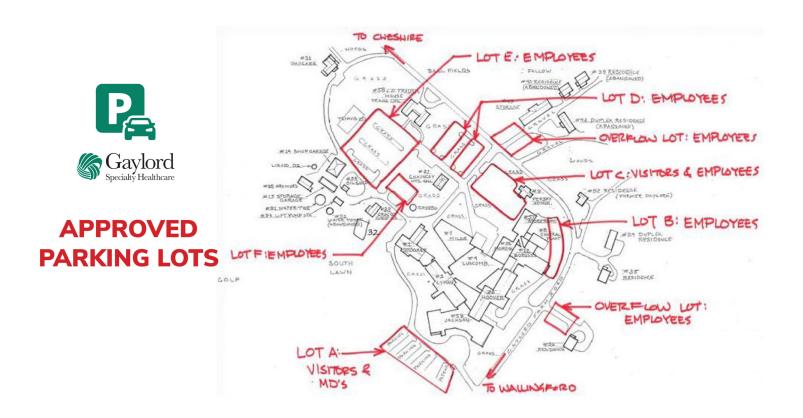
PARKING ENFORCEMENT NOTIFICATION



All Gaylord Employees should have a green parking sticker from Security placed on the lower left side of your vehicle's windshield.



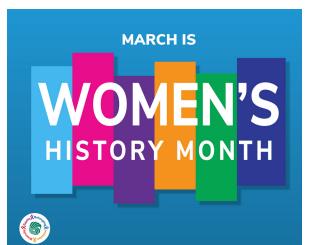
- Employees should park only in approved parking lots.
- 3. Violators will be tagged with an oversized sticker on the outside of their vehicle.



Dr Ivy interview continued from page 1

FYI: Would you share a few fun facts about yourself?

Dr. lvy: Sure! I was on active duty in the Navy for nine years. I love to fish in the Long Island Sound. And I have four kids: one works at the Weston Public Library, one is a pediatrician on a Navajo reservation in AZ, another is an investment analyst in NYC, and my youngest – adopted from Ethiopia – is a high school junior and loves basketball!



Women's History Month is an annual observance to highlight the contributions of women to events in history and contemporary society. Celebrated during March in the United States, the United Kingdom, and Australia, corresponding with International Women's Day on March 8. Please take a moment to appreciate and celebrate the contributions made by woman around you this month.

to the Gaylord Team!

Nicole Barkley Telesitter
David LaFrance MT-H2
Dalilah Torres MT-L1

Dequana Horner PCT-M2 **Tynay King** PCT-H2

Elena Colaci Occupational Therapist-IP

Tyler Rogers TR Specialist

Marc Garcia IT Support Tech

James Lamb PCT-M2

Eric Santos Materials Handler

Gloria Owens Pt Financial Srvs Specialist

Deborah Barreora RN-M2

Michael Ivy, MD Chief Medical Officer

Charlissa Hunter LPN-L2 Eric Collazo LPN-Float

Abigayle Folkes LPN-H2 **Matthew Morrill** PCT-H2

Jasmine Taddigs PCT-H1

Tynecia Figueroa PCT-L1

Erin Keef PCT-H1

Kimberly Bennett PCT-H1

Corinne-Renee Revillza PCT-M1

Jaime Nemec RN-M1

Vatsana Bratton LPN-L1



Did you know Gaylord holds a weekly 'Photo of the Week' Contest on the intranet homepage?

Share your amazing photos with us and your photo may be chosen for display on the intranet homepage for one week for all to see. Please email photo entries to publicrelations@gaylord.org with your name, department, title and brief description of the photo.





REMINDER

for all emergencies dial 3399

MARCH Service Awards

Congratulations to the following employees for their years of service to Gaylord:

20 YEARS

Keri Saxton

Nursing Services

Pete Grevelding

Clinical Operations

10 YEARS

Myrvete Qeriqi

Nursing Services

5 YEARS

Corey Podbielski

Physical Therapy-Madison/ Cromwell

Karen Swanson

Nursing Services

Odalys Delgado

Nursing Services

Amaia Badiola

Nursing Services

Check out Gaylord's New and Improved Website gaylord.org

When you get the opportunity to look around, if you happen to find an area where an edit is needed, please copy the URL for the page you are viewing and send it to **web@gaylord.org** with a description of the edit you would like to submit. A member of the PR team will respond to you.

Scholarships Available Through Midstate Chamber of Commerce

The Midstate Chamber of Commerce offers several \$1,000 scholarships to graduating high school students and one for adults returning to school. Since Gaylord is a member of the Chamber it means ALL of our employees or their kids are eligible for these scholarships. Please see the attached description and application. For questions or clarification, please call the chamber directly at 203-235-7901 (not the Gaylord PR Dept.) and mention that you are with Gaylord. Deadline is March 15. Good luck!

Chamber of Commerce Education Awards





midstatechamber.com



203.235.7901

Jeans for Charity: Friday, March 15



The featured organization is:

Love Your Brain

The LoveYourBrain Foundation is a non-profit organization that improves the quality of life of people affected by traumatic brain injury and raises awareness about the importance of brain health. Click here to learn more.

Yankees Healthcare Workers Appreciation Week

May 17 - May 22

Join your fellow healthcare professionals and the New York Yankees for select games in May at Yankee Stadium.

Each Special Event Ticket includes:

Either a New York Yankees Scrub top or tumbler co-branded with their healthcare appreciation logo and \$15 New York Yankees Food & Beverage Voucher* (ONLY FOR 5/20, 5/21, 5/22 Games)

Click HERE for ticket information



Employees need a Jeans for Charity sticker or button to indicate their participation.

Stickers can be purchased for \$2 in the cafeteria, Jackson Java, Human Resources, Jackson 2 outpatient, North Haven, Cheshire, Cromwell and Madison.

March		April	May	June	July
National Brain Injury Awareness Month	Certified Nurses Day March 19	Occupational Therapy Month	National Hospital Week	Jeans for Charity June 7, 21	Jeans for Charity July 5, 19
National Nutrition Month	World Oral Health Day March 20	Jeans for Charity April 5, 19	National Nurses Week Jeans for Charity May 3, 17, 31	Gaylord Gauntlet 5k June 15	Legacy Week July 8-12
National Social Work Month		Patient Experience Week April 29 - May 3			
Jeans for Charity March 15, 29			Gaylord Golf Classic May 20		
Patient Safety Awareness Week March 10-16					DOOD L
Pulmonary Rehab Week March 10-16					

Have a request for Marketing? Use the JIRA platform to submit! Here's how:

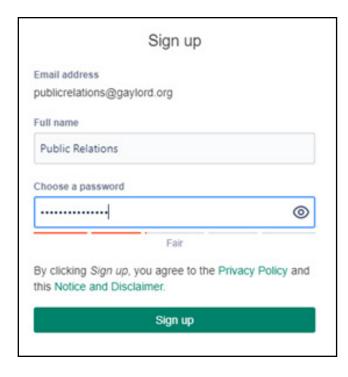
JIRA is located on Sharepoint and is Gaylord's portal for all marketing requests. Once you submit a project in JIRA, it will be sent to the marketing team and assigned to a staff member.

How to find JIRA:

- Go to Sharepoint, which is Gaylord's Intranet page
- Click How To/Work Orders
- Click JIRA (first link)
- You will need to sign up if you don't have an account

Signing up:

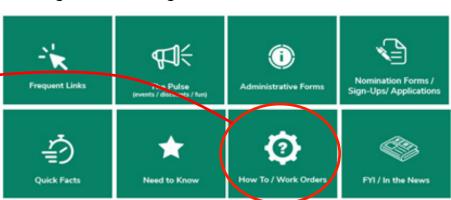
- Click Sign up
- Enter your email
- A link will be sent to your Gaylord email
- Click link and fill in "Full name" and choose a password.



Using JIRA:

- Click the appropriate option, depending on your request
- Follow steps
 - Name and extension
 - Name your task title: (example: Outpatient Pulmonary Breathing Tips - flyer needed)
 - Make sure to add specific instructions for your request
 - Add deadline/due date for marketing request
 - Add any attachments, such as logos, that you may need to add to marketing material
 - Click send
- You will receive a generic confirmation email from Jira@gaylord.atlassian.net







Oral Care What to Know

Every patient should expect daily oral care





by any member of your care team



Gaylord's **Recognize A Star** program has had an amazing year and it's all because of **YOU**!

Your work and Think Possible attitude are key to our success.

Thank you for all you do and Congratulations on your STAR status!



Muriel Garvey Gaylord Hospital Gaylord Hospital Security Gaylord Pharmacy Department Gaylord Physical Therapy Department **Gaylord Public Relations** Team **Gaylord Respiratory** Department **Gaylord Sports** Association Liza Gimongala Susan Goldstein Allison A. Greco James Greene Laura Halovatch Ashley Hanning Darnell Herring Jadean Hoff Hooker 1 Staff Hooker 2 Staff Katie Joly Rebecca Kalber Dr. Sujata Kale Dr. Jerrold L. Kaplan Kristin Kiczuk Timothy R. Kilbride Phillip W. King Jennifer Kleinschmidt Tara A. Knapp Randy L. Kopylec Sonja A. LaBarbera Eric Lagov Carol Langston Finn LaPierre Jaclyn Lavigne Julia Lee Kimberly Levesque

Garth Lewis

Traurig House Staff Lyman 2 Staff Facility Dog Mandy Lexie E. Maneen Walter Martinez Shannon K. Masella Shari Mayerson Andrew Mclsaac **Emily Meise** Susan Meyer Milne 1 Staff Milne 2 Nursing and Staff Laura Moran Kaila Morin Michael Moscato Madeline Murgatroyd Kiersty Neeman William Neidel Jennifer L. Nelson Rachel C. Noia Jessica Obey Mohandas Orencia Dorothy Orlowski Yazmin Ortiz Tracy Ouellette Anne Pacileo William J. Palumbo Dr. Megan Panico Daniela Perez Nicole Perrelli Donna Piercey Lauren M. Pocius Corey Podbielski Mark Powers-PA-C Mildred Pridgen Brianna Puccino Dr. John Pulaski **Brian Reis** Isha Rorie Dr. David S. Rosenblum

James Russo

William Russo Chrissy Rutigliano Patricia Ryan Mary Ellen Santucci Paula A. Savino Dorene Scolnic **Gregory Sczurek** Janice Shaw-Page Dr. Alyse B. Sicklick Philip A. Silverio Lori Simon Maura Jean Sipples Jaclyn Skirkanich John Smith Madelyn Sola Tammy Spurgeon Mary Ann St. Martin Cheryl A. Tansley Kimberly A. Tetreault Claudia L. Torres Stephen Tortora Melvin Triplett Kayla Trobec Kimberly Tuccitto Tina Marie Ufferfilge Lori B. Vickers Janine Volpati Anne F. Walczak Daisy Yepez Joyanna S. Zdrojowy **Emily Zuckerman**





UP TO 60% OFF

Celebrate Employee Appreciation Month

Show yourself some love with big savings on top brands and new experiences.



A Gift For Employee Appreciation Day!

Save on travel experiences all month long Use promo code 123Appreciation for:

> \$10 off orders of \$100 \$20 off orders of \$200 \$30 off orders of \$300

Promo code may only be used for transactions completed on TicketsatWork and may not be used to purchase gift cards or combined with any other offer Evolves 4, 177024.



We're saying thanks March 1st and all month long with limited-time deals on everything you love.

- Walt Disney World Resort: Get adult tickets at child prices
- Hotels: Save up to 60% on hotels nationwide



During tax season, make sure you file your taxes online or in person on time and take advantage of savings on:

- H&R Block: Get 15% off DIY online tax filing
- TurboTax: Save up to an additional 20% on federal products



Embark on adventures with fresh savings on cruises! Discover premier cruise offers to your ideal destinations.

- Cruises: Up to \$1,500 onboard cash exclusive
- Carnival Cruise Line: Choose fun from \$199



Make the most of your Plum Benefits membership! Get instant access to exclusive deals, limited-time offers and members-only perks on the products, services and experiences you need and love. With something to excite every interest, it's time to spend less and enjoy more this season.

New to Plum Benefits? Getting Started is Easy.



Visit PlumBenefits.com

2

Click Become a Member



Enter your company code or work email to create an account

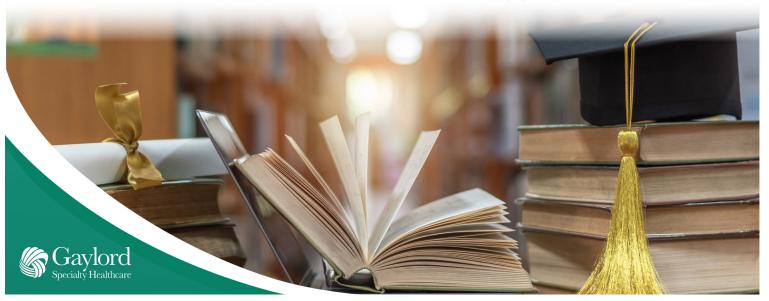
COMPANY CODE

ac0324481

Academic Scholarships Available

Apply today!

Visit the intranet/Pulse for the application.





Friday, March 8, 2024

International Grant Professionals Day (#IGPD) is the annual celebration to recognize and show appreciation to all grant professionals.

Take time to celebrate the administrators, consultants, managers, grant-makers and grant proposal developers for their beneficial contributions to people, government agencies and nonprofit organizations. IGPD is about honoring grant seekers, grant makers, and grant project managers.



A message and special recognition to our Gaylord Certified Nurses:

Gaylord celebrates Certified Nurses Day every year, on March 19. Board certification of nurses plays an important role in the assurance of high standards of care for our patients and their loved ones. At Gaylord, we are fortunate to have several nurses who have voluntarily pursued and achieved a specialty certification in their area of expertise. Achieving a certification requires extensive education and most importantly, a strong personal commitment to excellence. I commend and congratulate all of our board-certified nurses at Gaylord for their professionalism, leadership, and expertise you provide for our hospital and our patients. Thank you for achieving such excellence in nursing practice!

With gratitude, Lisa Kalafus, MSN, RN, CENP MARCH IS

BRAIN INJURY

AWARENESS MONTH





BIKE HELMET DRIVE



for kids

March 1 -31

Looking for NEW bicycle helmets for kids.

Donation boxes located in the lobbies at: Milne, Jackson 1, Jackson 2, North Haven and Brooker.

Don't have time to get to the store?

Venmo a donation.



@Gaylord-Hospital
Title: helmet

MARCH IS

BRAIN INJURY AWARENESS MONTH



WHAT IS A TRAUMATIC BRAIN INJURY?



- A blow or jolt to the head that disrupts the function of the brain.
- Can be mild or severe and can result in long term problems.
- Injuries to the brain can result in difficulty with functioning and thinking.

COMMON CAUSES

- Bike Crashes
- Car crashes
- Diving into pools
- Falls
- Sports/recreation
- Violence



HOW MANY PEOPLE HAVE TBI EACH YEAR?

1.4 MILLION people each year in the U.S

WHO IS AT THE HIGHEST RISK?

AGES 15-20



HOW CAN YOU REDUCE THE RISK?

Wear a helmet!



Wearing a helmet can reduce the risk of serious head injury by as much as 85%

- Look both ways before you cross the street
- **✓** Wear a seat belt
- Check water before diving
- On't bike/drive while talking or texting on the phone
- **✓** Never drive under the influence
- Non-violent conflict resolution: talk it out or walk away





Gaylord Café

sign-up today

March 14th 1:00PM

14 participant seats available

please contact Kelley Breyer at kbreyer@gaylord.org to register







Helping fill jobs is ALL our job. Get paid to help.

*REFERRAL BONUS

POSITION

\$2,000 RN

\$2,000 Respiratory Therapist

\$2,000 PT

\$1,500 LPN

\$1,000 PCT

\$1,000 Intake Rep

\$500 EVS or F&N

*For program details and payout schedules, contact HR.



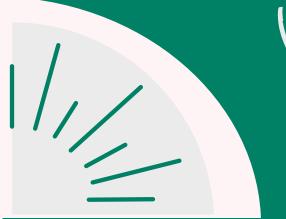




Fiducius Student Loan Financial Planning Benefit

Gaylord Specialty
Healthcare has covered the
administrative cost of the
Fiducius platform to encourage
employees to start taking
control of their
student loans with the guidance
and assistance offered by
Fiducius.

Begin today by completing the short online assessment.







https://gaylord.myfiducius.com/login

Patient Safety Awareness Week

March 10 - March 16

SCHEDULE

Wear Purple for Patient Safety is Wednesday, March 13

Please take staff pictures within your department and e-mail photos to publicrelations@gaylord.org. Some pictures will be published in FYI.

Safety Coach Rounds

Safety Coaches will be rounding in all areas throughout the week. Please share any safety concerns with the coaches and complete a quick Staff Safety Assessment.

Safety Starts with Me Word Search and Crossword

Review your CHAMP tools and complete one or both puzzles to increase your chance of winning! Please submit completed puzzles to ebykowski@gaylord.org or Evelyn Bykowski- Brooker 120 by Friday, March 15 at 1:00pm for a chance to win a gift card!

Daily Safety from Quality and Safety

Please be on the lookout for daily emails from Quality and Safety covering important safety topics.

Lunchtime HRO Jeopardy, Cafeteria, March 14

Please stop by the Safety Coach table on March 14 from 11:30 am-1 pm for HRO Jeopardy. Answer a question for a chance to win a gift card!









CHAMP Tools & Behaviors

Word Search



NAME	Send or bring completed word search to:
DEPARTMENT	Evelyn Bykowski- Brooker 120, or scan to
DEPARTMENT	ebykowski@gaylord.org
	Completed word searches will be entered into a raffl

Patient Safety Awareness Wéek

le. Entries are due by Friday, March 15th at 1:00pm.

F В A W U U P N L 0 C U N M D C C C K F F B R R M W S I A U N T J 0 D C T R E H T H E R N M M F T R C C Т P A T E K P E A Ι U Q 0 M L A C Z E Μ D В Z H L 0 K J Z U V R E Q F N E R F C В В I T Z I H Z A A P Ε X F D U I Y T E D Y M H H В L C U Y Z S Q L J Y 0 Y S Y C P 0 U A I V R H S E U U N \mathbf{Z} Z Т Ε Ε Μ K S L R т G N T R J Х 0 т I E Y F Ι E V S A V A 0 G R V T P A 0 Ν N V 0 R 0 D C V Q 0 U Q H R H P U C D H R U U Z R E D E Z E Т S U T H H E В D Т L K Х T A Z V Y A J S S T W H F Z Q A S T P J U A W H R W T B Н A S T T Х M 0 Y C S C I E Х 0 Z В F K R R Y Z L Y 0 W W V P Т E В Y Y 0 Т Х P U H U I В S В H L Z N H A N D 0 C Ε Y S E E M Н

Answers are down, across, diagonal, and backwards.

- 1) ARCC It Up
- 2) **Attention To Detail**
- 3) **CHAMP Tools**
- 4) **Clarifying Questions**
- **Communicate Clearly** 5)
- 6) Cross Check
- 7) **Hand Off Effectively**
- 8) Verify

- 9) **Mentor Each Other**
- 10) Safety Coach
- 11) Safety Starts With Me
- 12) **SBAR**
- 13) **STAR**
- 14) **Stop The Line**
- **15**) Validate





use your badge buddy to complete

CHAMP Tools & Behaviors



Crossword Puzzle

NAME	Send or bring completed crossword to:
DEPARTMENT	Evelyn Bykowski- Brooker 120, or scan to ebykowski@gaylord.org Completed crosswords will be entered into a raffle. Entries are due by Friday, March 15th at 1:00pm.
2	
	Patient Safety Awareness Week March 10 - March 16
6	SAFETY STARTS WITH ME
	ACROSS 1. SAFETY STARTS WITH ME BEHAVIORS 2. MENTOR EACH OTHER 200% TOOL 6. COMMUNICATE CLEARLY TOOL 8. HAND-OFF EFFECTIVELY TOOL 9. WHERE TO SUBMIT OCCURRENCES DOWN 1. MENTOR EACH OTHER 200%TOOL 3. PRACTICE & ACCEPT A QUESTIONING ATTITUDE TOOL 4. COMMUNICATE CLEARLY TOOL 5. PRACTICE & ACCEPT A QUESTIONING ATTITUDE TOOL 7. ALMOST EVENT WITH POTENTIAL TO CAUSE HARM 8. ATTENTION TO DETAIL TOOL
	use your badge buddy to complete



Friends & Family Days

SKECHERS FOOTWEAR,
APPAREL & ACCESSORIES

MARCH 14-20, 2024



EXCLUSIVELY FOR EMPLOYEES, THEIR FRIENDS AND FAMILIES.

Show this flyer at any of our 500+ SKECHERS retail stores nationwide.

Shop online at www.skechers.com and enter **PROMO CODE: SDFAF124** at checkout.





Descuento Para Amigos y Familiares

DE DESCUENTO EN CALZADO SKECHERS, ACCESSORIOS Y ROPA

14-20 DE MARZO 2024



EXCLUSIVAMENTE PARA LOS EMPLEADOS, SUS AMIGOS Y FAMILIARES

Enseñe este volante en cualquier de nuestras más de 500+ tiendas SKECHERS en todo el país.

Compre en línea en www.skechers.com y al realizar el pago use el CÓDIGO PROMOCIONAL: SDFAF124

