

Wound Care Team Announcement



The Wound Care team has exciting news to share that will enhance care for Gaylord's patients and help support all of our nurses in wound and ostomy care. Over the past several months we have seen how the additional wound care support has been beneficial in several ways. Because of that, we were able to expand our department and we are excited to introduce our newest team member, Yi Qiu RN, BSN, CWON. Many of you will know Yi from Hooker 2 where she has worked as a staff nurse for 3 years. For the

past year, Yi has been studying wound and ostomy care at Emory University. She recently finished her education and passed her certification exams in January earning the credentials Certified Wound and Ostomy Nurse (CWON). We are thrilled to have her join our team!

Yi's regular hours will be Monday, Wednesday, Thursday and Friday from 7 a.m.- 3 p.m.. She will be doing patient follow up visits. She will call the units in the mornings to provide a list of patients she will see for the day. When possible, she will give a time for her visit but please understand she will be seeing patients on multiple units each day so she may be off her schedule at times due to unforeseen circumstances.

Yi's role will be instrumental in helping to alleviate some of the wound and ostomy care for nurses on the units, help to support and mentor nurses in wound care, and also streamline continuity to help provide the best care to our patients.

Yi can be reached by InfoRad, extension 3441 or by email at yqiu@gaylord.org. Please join us in congratulating, welcoming, and supporting Yi in this new role!

Our Values are

Integrity

Compassion

Accountability

Respect

Excellence

FYI DEADLINE

The deadline for the next FYI is Friday, February 17.

Email: publicrelations@gaylord.org



SAVINGS CODE

staff23
\$10 off



06 24 23

REGISTRATION NOW OPEN

www.gaylordgauntlet.org

Our mission is to enhance health, maximize function and transform lives.

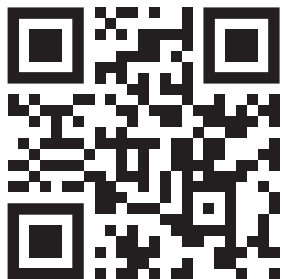
Academic Scholarships Available

Apply today!

Visit the intranet homepage for the application.

OR click below

Apply Here



**Did your co-worker go
above and beyond?**

Recognize them by filling out a
Cheers for Peers Form.

Scan or click the QR code to fill out the electronic
Cheers for Peers form. Paper forms available
in locations around the hospital, or email Anna
Thompson at gthompson@gaylord.org.

goodshop

GoodShop provides the best shopping deals on the internet, while also making donations to the nonprofit or school of your choice for almost every purchase you make. That's right: when you shop with Goodshop you don't just save, you also give, at no extra cost.

Sign up for GoodShop today
and direct money to Gaylord.

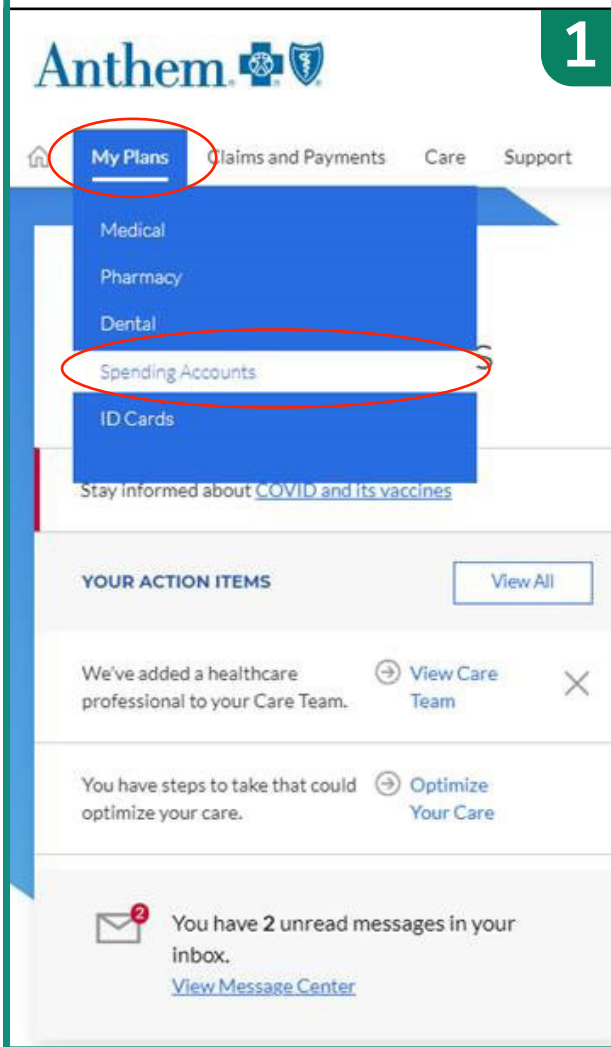
HUMAN RESOURCES UPDATES

Had an HSA Account through Anthem in 2022? You can access 2022 tax documentation by using the following instructions:

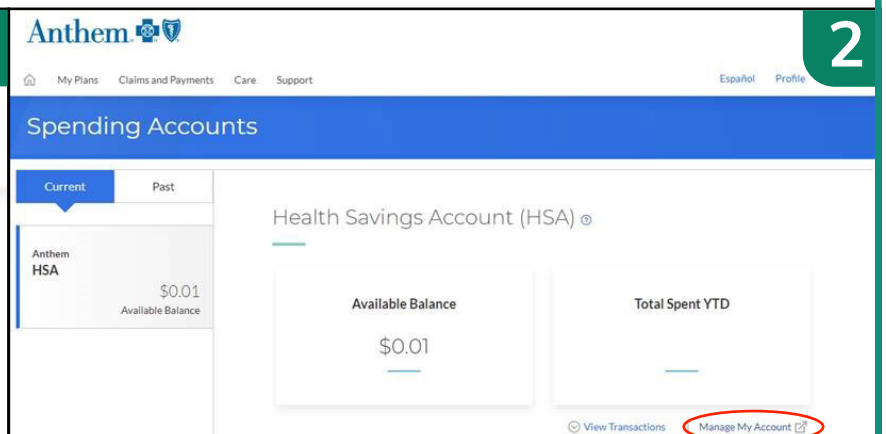
Log into [Anthem](#) >>> My Plans - Spending Accounts >>> Manage My Account >>> Tax Forms >>> 1099-SA_1_2022_1

By now should have received your 2022 W-2. If not, you can access your W-2 through [ADP's Gaylord Portal](#) >>> Tax Statements – 2022

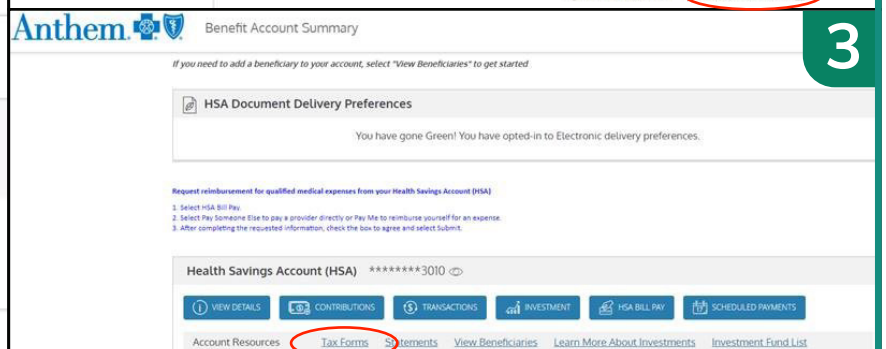
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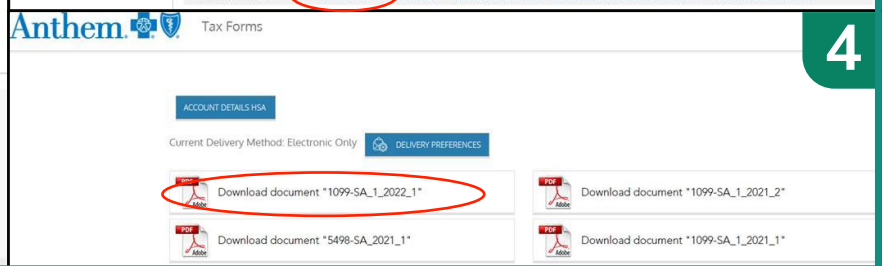
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3



4



February	March	April	May
Jeans for Charity February 17 National Heart Month National Psychology Month	Jeans for Charity March 3, 17, 31 National Brain Injury Awareness Month National Social Work Month	Jeans for Charity April 7, 21 National Occupational Therapy Month Patient Experience Week	Jeans for Charity May 5, 19 Better Speech & Hearing Month National Hospital Week Nurses' Week Stroke Awareness Month

Welcome to the Gaylord Team!

Rory Moorer	EVS Aide
Ryan Jones	EVS Aide
Abigail Myers	PCT-M2
Jane Corrado	Food Services Assistant
Karen Emerton	Food Services Assistant
Erik Rubino	CSA-M1
Mitch Podob	VP-Human Resources
Majidah Mateen	Rehab Therapy Aide
Janaye Leask	LPN-L2
Karen Cook	Hospital Chaplain
Brad Langridge	Supervisor-Help Desk
Shirley Christopher	EVS Aide
Rachel Kroll	PCT-M2
Olivia Magno	PCT-Float
Amanda Finn	PCT-H1
Sam Morris-Bailey	PCT-M2
Maryann St. Martin	PCT/L1
Colleen Carmona	Respiratory Care Practitioner
Hailee Schmidt	Physical Therapist
Marisa Dussetschleger	TR Student



Jeans for Charity: Friday, February 17



The featured organization is

Jack Mattsson Foundation

Help Us Help Others
"The Jack Mattsson Foundation was

established in 2018 to honor our son/brother Jack and his wishes after losing a battle against Osteosarcoma in 2017. It is a rare disease that mostly impacts teenagers and young adults. Nobody fought the fight better than he. So many people made a tremendous impact on Jack and our family during the battle. Family, friends, community, and strangers all were part of Jack's Army and showed tremendous compassion and generosity during Jack's difficult times. We are forever grateful and aim to give back and pay forward to others who have trying times".

Our Mission:

- Fund cancer research for Sarcomas, especially Osteosarcoma
- Provide financial support to patients and families
- Support anti-bullying programs in schools

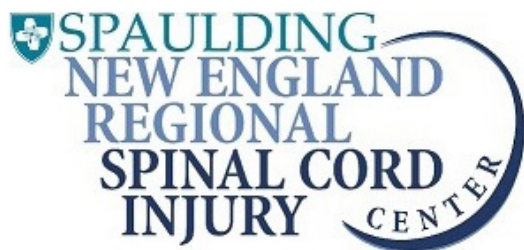
Thank you for your support,
Rudy, Maureen and Erik Mattsson

Employees need a Jeans for Charity sticker or button to indicate their participation.

Stickers can be purchased for \$2 in the cafeteria, Jackson Java, Human Resources, Jackson 2 outpatient, North Haven, Cheshire, Cromwell and Madison.

June	July	August	September	October
Jeans for Charity June 2, 16, 30	Jeans for Charity July 7, 21	Jeans for Charity August 4, 18	Jeans for Charity September 1, 15, 29	National Physical Therapy Month
Gaylord Gauntlet 5k June 24	Legacy Week		National Spinal Cord Injury Awareness Month	National Case Management Week
	Employee of the Year Event		National Rehabilitation Awareness Week	National Respiratory Care Week
			Complex Rehab Technology Awareness Week	National Pharmacy Week
				Infection Prevention Week
				National Patient Account Management Week
				Healthcare Quality Week

SCIMS Update



During this highly competitive grant cycle the Spaulding New England Regional Spinal Cord

Injury Center (SNERSCIC) will be involved in a variety of projects. Gaylord and Spaulding Rehab Hospital are collaborating partners in SNERSCIC. The focus of the entire SCI Model System program is National Spinal Cord Injury Model Systems (SCIMS) Database, the longest-running SCI database in the world. Inpatients with a new SCI will have the opportunity to enroll in the study while here. SNERSCIC continues with follow-up interviews across people's lifespans and in this cycle, interviews with people who have been injured for 45+ years are being conducted. Participation in the SCI database allows people to enroll in multi-site collaborative studies that include Acute SCI Injury Outcomes Associated to Early Opioid Administration, Exploring the Impact of Social Networks for Persons with SCI, and Equity and Quality in Assistive Technology 3.0, (EQuATe 3.0). One of the exciting updates to the EQuATe 3.0 study is the inclusion of SMART technology acquisition and use in the study.

Gaylord will participate in trialing enrollment into the database with people admitted here with a non-traumatic SCI. The success of this trial will potentially open up research opportunities in the SCI Model Systems for a large population of people with non-traumatic SCI who experience many of the same concerns and issues as those with traumatic SCIs.

Each SCI Model System is also required to provide knowledge dissemination and education about living with an SCI to patients, their families, and care professionals. Working with the Rehabilitation Outcomes Center at Spaulding, our Model System staff will participate in Knowledge in Motion lecture webinars, podcasts, and develop infographics for The New England Regional SCI Toolkit topics.

Please stay tuned for a variety of ways you and your patients can participate in research and education opportunities!

FEBRUARY

Service Awards

Congratulations to the following employees for their years of service to Gaylord:

25 YEARS

Monica Dalton

Nursing Services

20 YEARS

Jill Cacopardo

Outpatient Therapy

Dawn Peck

Inpatient Therapy

15 YEARS

Donna Rivera

Health Information Management

5 YEARS

Michelle Bailey

Nursing Services

Lisa Kalafus

Nursing Administration

REMINDER

for all emergencies dial

3399

FEBRUARY IS

BLACK HISTORY MONTH

Know the past, shape the future.



In 2022, **Vanessa Roberts Avery**, became the first African American woman to be appointed U.S. Attorney in Connecticut



Ion Bank Customer? A Vote For Gaylord Is Worth \$25!



Vote for Gaylord at Ion Bank or at IonBank.com between February 1 and March 17, 2023. Each customer of Ion Bank has one opportunity to vote for a nonprofit organization to receive a donation. Gaylord is a nonprofit organization and we have signed up for this contest as a way to garner support for our great patient care.

Ion Bank Foundation will give a minimum donation of \$25 for each customer's vote for Gaylord. If Gaylord receives the most votes we may receive an additional cash donation from the Foundation. Winners will be announced in May 2023.

Please share this opportunity with family and friends who are customers at Ion Bank. Gaylord will post this on Facebook and Twitter as well. Thank you for voting for Gaylord! If you have any questions please contact Cindy Bartholomew at extension 2844.



Share your innovative ideas with us.

Scan the QR code or email innovation@gaylord.org

Be Innovative. Think Possible.

Have you ever wondered what it's like to start physical therapy?

If you or anyone you know is interested in being part of a **mock Orthopedic Physical Therapy Evaluation** in North Haven, please reach out to Ken at kbroccoli@gaylord.org or (203) 741-3493

During this mock evaluation, we will have you fill out a medical history, pain diagram, and outcomes form so that staff can review prior to evaluation date. On mock evaluation date, you would come in expecting to be the patient in a group evaluation setting. Clinicians will utilize this as a learning/ collaboration opportunity and you would get the benefit of beginning the process of addressing your pain/limitation.

If we get far enough in the process, we will be able to give you some education, suggestions, or possibly exercises to start off with. You will then have the opportunity to schedule a formal evaluation where whatever objective measures were not done would be finished and formal treatment can be administered.

Thank you in advance and don't hesitate to reach out with any questions!



Follow Gaylord Specialty Healthcare on Facebook!
www.facebook.com/gaylordsspecialtyhealthcare



Gaylord is also on YouTube.
www.youtube.com/user/GaylordHealthcare



Follow Gaylord on Twitter.
twitter.com/GaylordHealth



GAYLORD IN THE NEWS

Brother of Lt. Governor and Gaylord patient John Bysiewicz featured in multiple media pieces.

WTNH:

"This Week in Connecticut: John Bysiewicz recovering after being hit by a car"

[click here](#)

WFSB:

"Local triathlete and event director John Bysiewicz on the road to recovery after bike accident"

[click here](#)

New Haven Register:



Check out the intranet homepage for more of the latest in Gaylord media coverage.



Near Misses:

Heroic Efforts From Our Safety-Minded Staff

A near miss is an event that might have resulted in harm but the problem did not reach the patient because of timely intervention by our amazing staff.

The Safety Coaches have chosen to recognize the Near Miss **Jaime Lorusso**, from Inpatient Therapy, submitted in November demonstrating the importance of practicing a questioning attitude. Jaime used the **CHAMP tool: validate and verify**, stopped the line and raised concern for the patient who no longer had a pelvic belt in place. The restraint was unintentionally omitted and after clarifying, Jamie was able to rectify the situation and prevent potential harm to the patient.



Other Near Misses were reported in the month of September by the following staff:

- Kelley Breyer
- Stefanie Landry
- Jaime Lorusso
- Keri Saxton
- Anne Walczak

Thank you to everyone for your hard work and attention to detail!

Attention FYI Readers:

If you would like to submit an article, promote an event, etc., in FYI, please email: publicrelations@gaylord.org with your details.

Thank you!

GAYLORD'S CHAMPIONS OF SERVICE



The following employees were named for providing exceptional service in a patient satisfaction survey and/or patient rounding in the past six months:

Food & Nutrition

Ana Wilkinson
Brenda Paluszewski
Maureen Fabiani

Nursing Services & Care Management

Andrea Santos, RN
Beverly Teixeira, PCT
Brandon Musto, MT
Brittany Martino, RN
Brittany Mignott, PCT
Christine Vargas, RN
Cyndy Najac-Stfleur, PCT
Danielle Joy, PCT
Deborah LeMere, LPN
Elisabeth Kelly, RN
Emily Clifford, RN
James Greene, PCT
Jeanette Bernardo, CM
Jessica Broderick, RN
Jonna Tomasello, RN
Joshua Martowski, RN
Karen Moore, CM
Kathleen Rodriguez, PCT
Kelly Costin, RN
Kendra Wilson, RN
Kimberly Crawford, PCT
Latoya Moore, PCT

Leandrae Doward, PCT
Mary Kitchings, MT
Monica Arencibia-Fernandez, PCT
Nardia Hamilton-Rankin, PCT
Noungning Rogozinski, RN
Patricia Haskell, RN
Quiara Fabiana, RN
Sasha Brown, CM
Stephanie Zetye, RN
Tangey Portee, PCT
Tatiana Velasquez, RN
Will Stone, RN
Yazmin Ortiz, RN

Inpatient Therapy Services

Amanda Meyer, OT
Amanda Williams, OT
Cheryl Tansley, ST
Colin Parker, OTA
Daniel Bergeron, PT
Emily Meise, OT
Gregory Sczurek, PTA
Jaime Lorusso, OT
Kaitlyn Rudolf, PT
Kimberly Tetrault, PT
Kimberly Tuccitto, ST
Lisa Desandre, PTA
Sarah Carpenter, PT
Taylor Pagnam, PTA

Outpatient Therapy Services

Annette Theis, PT, Wallingford
Becky Juliano, PT, No. Haven
Brian Reis, PT, Cromwell
Eddie Pomales, PT, Cromwell
Emmanuel Caicedo, PT, No. Haven
Ingrid Marschner, PT No. Haven
Jadean Hoff, PT, No. Haven
James Harkin, PT, Wallingford
Jason LePage, PT, No. Haven
Justin Urbina, PTA, No. Haven
Kaila Morin, PT, No. Haven
Kayla Trobec, PT, Cheshire
Kimberly Levesque, PT, Cheshire
Mark Wojda, PT, No. Haven
Matt Ordazzo, PTA, No. Haven
Matthew Scavo, PT, No. Haven
Phil Silverio, PT, Cheshire
Stephanie Belanger, PT, Cromwell
William Russo, PT, No. Haven

Physician Services

Mark Powers, PA

Volunteers

Dino Fuoco, Transportation
Phillip King, Transportation
Tom Wolfer, Peer Mentor

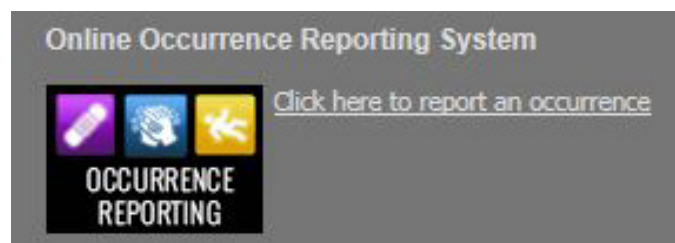
Spiritual

Rev. Joy Christi Przystwor

February Safety Topic:
Near Miss Reporting



Please take the time to submit an
Occurrence Report when you identify a
NEAR MISS safety event.



Why?

Because learning of a **NEAR MISS** allows us to:

- Take action
- Correct the process or eliminate the hazard
- Before the error or problem happens again
- And hurts a patient, staff or visitor

NEAR MISS examples:

- Incorrect diet on meal tray noted **before** it is delivered to the patient room.
- Incorrect medication order questioned by nurse and order corrected **before** patient medicated.
- Incorrect information printed on ID band found just **before** it was placed on patient's wrist.

What is a NEAR MISS safety event?

We call an occurrence a **NEAR MISS** when:

The error is **caught** or the hazard is corrected before it reaches/affects a patient, staff, or visitor.

Includes both when the catch occurs because of built-in checks or barriers, and when it occurs by luck.

Questions or concerns about reporting occurrences?

Please speak with your manager or a member of the Quality and Safety Department.



Daffodil Days



DAFFODILS

\$10

bunch of daffodils

\$15

bunch of daffodils with vase

\$15

mini potted daffodils



TULIPS

\$15

bunch of tulips assorted colors

\$25

bunch of tulips with vase



GIFT OF HOPE

\$25

Support our Gift of Hope program where volunteers deliver flowers to local hospitals/cancer centers.

DAFFODIL DAYS IS COMING THE WEEK OF MARCH 20, 2023

Daffodil Days is an opportunity for everyone to join the American Cancer Society in saving lives, celebrating lives and leading the fight for a world without cancer. Dollars raised through Daffodil Days support groundbreaking research, patient services, and other lifesaving programs. Through the daffodil, the first flower of spring, this campaign brings a symbol of hope to cancer patients and those affected by the disease.

To order or if you have any questions, please email Jamesrusso@gaylord.org

Payment options:

Check: Made out to Gaylord Hospital

Credit Card: Please call Georgette MacQuarrie at X2881

Venmo: @Gaylord-Hospital: Please mention Daffodil Days 2023

Orders are due by February 10, 2023




Refer A Friend

Employee Referral Bonus Program

Helping fill jobs is **ALL** our job.
Get paid to help.

*REFERRAL BONUS	POSITION
\$2,000	RN
\$2,000	RCP
\$2,000	Ortho-PT
\$1,500	LPN
\$1,000	PCT
\$1,000	Intake Rep
\$1,000	CSA
\$500	EVS or F&N



***For program details and payout schedules, contact HR.**





Wallingford's Danielle Letendre PT, DPT treats PR/Marketing's Kim Thompson for medial epicondylitis/golfer's elbow.

Choose Gaylord for all your PT needs



Did you know?

- Employees and contract staff can use orthopedic physical therapy services at any Gaylord location, including Wallingford?
- That five Gaylord locations now offer outpatient PT?
- Many insurances allow a person to see PT without seeing a doctor first? That option is called “Direct Access”.

Call (203) 284-2888 and choose the location that works for you.

\$50
Entitles you to **ALL**
Jeans for Charity Days!
February 2023 - January 2024



DONOR FORM 2023

Information

Name: _____

Department: _____

Street Address: _____

City: _____ State: _____ Zip: _____

☐ New Button ☐ New Insert Only



Payment

Please check one:

☐ **Cash**

☐ **Check** - Please make checks payable to Gaylord Hospital

☐ **Credit Card** - Credit cards are accepted in Brooker 316 or you can call Georgette MacQuarrie at extension 2881 with your credit card number.

☐ **Venmo @ gaylord-hospital** - Username: _____

Return this form and money to Liz Marquis, Care Management, Jackson 1. Make checks payable to Gaylord Hospital. Donation is tax deductible. Includes all \$5 special causes days as well. **If you were a 2022 Casual for Causes Donor and would like to participate in the 2023 Jeans for Charity program, please bring your button to Brooker 316 to have the insert replaced with the 2023 insert.** If you are new to the donor button program, your customized button will be available for pick up in the Marketing Department Brooker 316 within 3 days from receipt of your donation form.

**Recycle Your 2022
Donor Button**



Please Note: It's \$50 for the button in February. Buttons can be purchased throughout the year at a prorated cost. There will be a \$5 replacement fee if lost at any time.

New Patient Dining Experience!

Food & Nutrition Services

Dear Gaylord Hospital Patients, Family Members, and Nursing,

As of Tuesday, February 7th, Morrison Healthcare will be partnering with Gaylord Hospital to provide a new patient dining meal ordering system designed to support the health, healing, and desire for delicious food during each patient's stay.

To facilitate the change to this new technology, patients will receive Chef Selected meals for breakfast and lunch on Tuesday. It will be automatically delivered at the regularly scheduled delivery times.

Our patients will receive the following menu selections. These items may vary depending upon the patient's physician-prescribed diet order and/or food allergies.

Breakfast

Egg and turkey sausage on a sandwich thin.
Served with Corn Flakes cereal and milk, fruit cup, orange juice, and coffee.

Lunch

Sesame chicken with vegetables and fried rice.
Served with chocolate pudding, Gingerale, and lemonade.

Regular order-taking and meal service will resume with the dinner meal.

Please reach out to the Morrison leadership team as needed. Our goal is to assure a smooth transition for you and the patients.

Sincerely,

Your Food and Nutrition Services Team





Loyalty Program

Buy 9, receive the 10th FREE!

must be 10 of the same item

coffee



soup



bowl
special



Buy any one of these items in the Wallingford campus
cafeteria to receive your loyalty punch card

