

Think Possible

Locations:

Hospital and Outpatient Services
50 Gaylord Farm Road
Wallingford, CT

Physical Therapy - Cheshire
1154 Highland Avenue
Cheshire, CT

Physical Therapy - Cromwell
50 Berlin Road
Cromwell, CT

Physical Therapy - Madison
28 Durham Road
Madison, CT

Outpatient Services - North Haven
8 Devine Street
North Haven, CT



[gaylord.org](https://www.gaylord.org)

Rehabilitation Program | 2022 Outcome Report



GAYLORD'S REHABILITATION PROGRAM:

We bring together an array of resources, **advanced technology**, plus a **team of highly experienced providers**, to offer each patient an individualized approach to treatment.

Our inpatient and outpatient programs are designed to support patients at each stage of their recovery, helping them adapt to their lives post-injury or illness, **maximize their independence** and reenter their communities.

Since every patient is different, our interdisciplinary team customizes a program based on their specific needs, whether they have experienced a **spinal cord injury, brain injury, stroke**, or other **neurological complication** or need rehab following a multi-trauma with **broken bones, amputation** or **multi-system failure**.

ABOUT GAYLORD HOSPITAL:

A nonprofit, 137-bed specialty hospital, also known as a long-term acute care hospital, Gaylord specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord is among the best in the country at helping patients recover and return to the highest quality of life. From simple to catastrophic situations, we bring together all of our clinical resources to deliver the best possible outcomes.

By offering a continuum of care from inpatient to outpatient services, Gaylord can meet the needs of our patients through every stage of recovery.

Rehab Program Average Length of Stay



FY2020-FY2022 Gaylord Discharge Data

Rehab Program Age of Patients Served

Age 15 - 18	16 patients,	2.1 %
Age 19 - 21	18 patients,	2.3 %
Age 22 - 35	84 patients,	10.8 %
Age 36 - 55	149 patients,	19.2 %
Age 56 - 65	180 patients,	23.6 %
Age 66 - 75	160 patients,	20.9 %
Age >75	162 patients,	21.1 %

FY2022 Gaylord Admission Data

Gaylord Patients are **Likely** to **Recommend** our Program



FY2022 HCAHPS (LTRAX) Top Boxes

Discharge Location

All Program Graduates

Community/Home	58.2 %
SNF	24.0 %
Acute Emergent	13.5 %
Acute Planned	2.9 %
Other	1.4 %

FY2022 Gaylord Discharge Data

Rehab Patients

Return to their Community After Discharge

Home or lower level of care



FY2022 Gaylord Patient Discharge Report

The Quality of the Therapy Programs



FY2022 Internal Patient Survey Data Top Boxes

Accuracy Rating of Information Received Prior to Admission



FY2022 Internal Patient Survey Data Top Boxes

My Care Team Included Me in **Decisions** Regarding Care, Treatment and Goal Setting



FY2022 Internal Patient Survey Data Top Boxes

LTACH Outcomes Medical & Rehab Hospital Patients

CMS Quality Measures

Gaylord is Performing Better than the U.S. National Benchmarks

🏆 Rate of Successful Return to Home & Community from LTACH
Gaylord Better than National Average

🏆 Preventable Hospital Readmissions 30 Days Post-Discharge
Gaylord Better than National Average

🏆 CLABSI
Gaylord Better than National Average

data.CMS.gov - 07/01/2021 - 06/30/2022