

Outpatient Services



#### **Think Possible**

Gaylord Specialty Healthcare is a rehabilitationfocused, nonprofit health system that provides inpatient and outpatient care for people at every point in their journey from illness or injury to maximum recovery. Gaylord Specialty Healthcare is anchored by Gaylord Hospital, a Long-Term Acute Care Hospital, and includes Gaylord Outpatient Services and Gaylord Physical Therapy. Together, we deliver a complete continuum of rehab care driven by technology, research, clinical experience, and compassion.





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# **ABOUT** Gaylord **Outpatient Services**

Our Outpatient Services include treatment for a wide range of medical and neurological conditions including:

- Spinal cord injuries and illness
- Brain injuries, concussions and stroke
- Acute/chronic pain
- Sports injuries
- Pulmonary conditions
- Amputations

- Prosthetic and orthotic assessment
- Parkinson's
- Multiple Sclerosis
- ALS
- Guillain-Barre Syndrome
- Vestibular disorders
- Wheelchair usage/ assessment

We are located on a 400-acre campus, with facilities such as an aquatic therapy center, a 12,500 square foot therapy gym, and the largest adaptive sports program in the state.

#### **WHY** Gaylord? **OUTPATIENT SATISFACTION**



98%

Satisfaction

Patients would recommend our program.

FYTD2021 Press-Ganev Patient Satisfaction 4's & 5's



**92**%

Staff are satisfied with our commitment to **Patient-Centered** Care.

FY2020 Gaylord Employee Survey compared to the national average of 65% satisfaction









## **EXPERTS IN** Physiatry

Physiatry is the branch of medicine that diagnoses and treats conditions that have resulted in temporary or permanent loss of function or independence for the patient. A physiatrist is a physician with training in physical medicine and rehabilitation.

Physiatry is used at Gaylord Outpatient Services to assess and treat each patient individually. Rather than looking only at the patient's medical condition, Gaylord physiatrists look at the whole person in devising a treatment plan.

They consult with other physicians (such as pulmonologists, primary care providers, nurses, and neurologists) as needed. **Using the latest technology and treatments**, they lead an internal team of specialists and therapists to help patients reclaim the function they have lost.

# Physiatry at Gaylord: **CONDITIONS TREATED**

- Acute and chronic pain
- ALS
- Amputations
- Arthritis
- Back/neck pain
- Guillain-Barre Syndrome
- Hand injuries
- Mobility issues
- Multiple Sclerosis

- Orthopedic injuries
- Pinched nerves
- Post-polio syndrome
- Spinal Cord Injury
- Sports injuries
- Stroke
- Tendinitis
- Traumatic Brain Injury

### Gaylord Physiatry IN ACTION

- Anyone can schedule an appointment with a Gaylord physiatrist through Gaylord Outpatient Services in Wallingford, CT.
- First, a Gaylord physiatrist will meet with you to review your medical history and get a picture of who you are as a patient and as a person. If a new diagnosis is reached, a new course of treatment will be discussed. If an existing diagnosis is agreed upon, we collaborate with other healthcare providers to determine treatment. In either event, a patient-centered treatment plan is built by the physiatrist and implemented by the patient's care team.
- A Gaylord physiatrist may prescribe medications, prosthetics, and special rehabilitation equipment, authorize procedures, and consult about homebased care, vocational recovery, and other areas that affect the patient's life. Worker's Comp cases are handled by a designated physiatrist who specializes in this area.
- Throughout treatment, a Gaylord physiatrist may monitor and adjust the patient's treatment plan, assessing function, reviewing medications, and seeking to minimize pain and maximize the quality of life.

Gaylord's Jackson Outpatient Building

