FREQUENTLY ASKED QUESTIONS

CONTACT INFORMATION

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Can any physical therapist provide a Wheelchair Assessment?

Assessments should be performed by specialists. Gaylord's Wheelchair Assessment Service is operated by registered physical therapists who are certified Assistive Technology Professionals with advanced training in seating and positioning.

How do I determine if I need a Wheelchair Assessment?

If you feel your mobility is limited by a change in function, or your current equipment is outdated or in disrepair, you may benefit from an evaluation.

Will my medical insurance cover services?

Wheelchair Assessment Services are covered by most commercial insurances, as well as Medicare and Medicaid. Gaylord staff will work with you to verify benefit coverage or to discuss treatment costs that may not be covered by insurance.

What if I am already involved with other medical providers?

The Wheelchair Assessment Service at Gaylord is unique and highly regarded throughout Connecticut. Gaylord staff frequently coordinates care with other medical providers by making recommendations to your current team. Many physicians will refer a patient for new seating options while continuing current treatment.

What else does Gaylord Specialty Healthcare offer?

Gaylord Hospital specializes in medical management and rehabilitation for patients who have experienced an acute illness or a traumatic accident.

Gaylord Outpatient Services provides physiatry (physical medicine and rehabilitation physicians), physical, aquatic, occupational and speech therapies, psychology, and nutrition services as well as the Gaylord Center for Concussion Care.

Referrals and Appointments

Appointment requests are available online at outpatientscheduling@gaylord.org or by calling the number below. For more information on services and locations, visit us at www.gaylord.org.

Location

Gaylord Hospital and Gaylord Outpatient Services 50 Gaylord Farm Road Wallingford, CT 06492 (203) 284-2705 Information (203) 284-2836 Appointments (203) 294-8705 Fax www.gaylord.org

Use the Main Entrance indicating Outpatient Services at Jackson Pavilion.

WHEELCHAIR ASSESSMENT SERVICE



www.facebook.com/gaylordspecialtyhealthcare



www.youtube.com/gaylordhealthcare



WHEELCHAIR ASSESSMENT SERVICE

OUTPATIENT SERVICES





The Gaylord Advantage

A Wheelchair Assessment Service (WAS) appointment consists of a comprehensive evaluation by certified Assistive Technology Professionals (ATP) to assess the following areas:

- Goals and needs of the equipment user
- Current and previous equipment
- Functional abilities
- Environments in which the equipment will be used in including home, work and school
- Physical assessment including skin and soft tissue, passive range of motion, tone, active movement, pain, posture, balance, sensation and endurance

Through this evaluation, the goals of the seating and mobility system are determined. Extensive equipment simulation is then performed to assist the wheelchair user and clinicians in equipment selection.

Gaylord's WAS clinicians work closely with equipment manufacturers to ensure that a wide variety of state-of-the-art equipment options are available for wheelchair users to trial. The clinicians stay abreast of ongoing developments in federal legislation affecting mobility equipment, in order to make appropriate recommendations.

WHEELCHAIR ASSESSMENT SERVICE

About Wheelchair Assessment

Mobility is crucial to our total well-being. An optimally-prescribed wheelchair and seating system can help a wheelchair user achieve independence and wellness.

WAS is coordinated by a registered physical therapist with advanced training in seating and positioning. Rehab technology suppliers are present at evaluations to assist in equipment selection and to provide the equipment to a wheelchair user. The ultimate goals for the session include:

- Maximizing independence with mobility
- Recommending equipment that is functional, safe and comfortable
- Improving posture and function while seated in a wheelchair
- Preventing secondary complications, such as orthopedic deformity, loss of skin integrity, pain and depression

Satisfaction Counts

Every patient who participated in our 2017 satisfaction survey expressed their complete trust in our ability by awarding us 100% satisfaction and 100% in their willingness to recommend Gaylord to others.

Patients who participated in the same survey rated 98.6% confidence in their Gaylord therapist.

Gaylord's WAS evaluates clients for mobility devices, including manual wheelchairs, scooters, and power wheelchairs with appropriate seating surfaces, as well as standing frames and and custom bath equipment.

Additional Services:

- Computerized **pressure mapping assessments** to determine how to provide optimal pressure relief while seated in a wheelchair.
- Standing frame evaluations to assess and recommend a standing device for home use.
- Custom molded seat cushion and back support fabrication to accommodate significant postural deviations.
- Assessments for **SmartDrive MX2** which acts as a cruise control for ultra-lightweight manual wheelchairs and helps to provide assistance, decreasing wrist and shoulder overuse injuries.
- A wide variety of **assessment tools** ranging from mobility devices to seating support surfaces.



SmartWheel

Gaylord Outpatient Services is the **only** provider in Connecticut to use the SmartWheel System. SmartWheel technology is used with ultra-lightweight manual wheelchairs and allows an in-depth assessment of the users' propulsion techniques. The patient uses their current ultra-lightweight wheelchair while connected to the SmartWheel and data is collected and compared to a national database. The physical therapist is then able to provide education and/or modify the wheelchair to facilitate the most efficient propulsion style to minimize risk for repetitive stress injuries.

www.gaylord.org